

QLD Injury Management Services

Assisting employers to help injured workers return to work



Despite efforts to comply with Health and Safety Regulations, there are occasions when a worker sustains an injury in the workplace. When these occur the employer has an obligation to assist that worker with their return to work, whether this be in their pre-injury role or otherwise. A safe and early Return to Work (RTW) results in less costs to a business and improved results for the injured employee.

Return to Work / Suitable Duties Programs

Many workers following a workplace injury are able to return to pre-injury duties or similar duties. AWS is able to identify and monitor suitable duties for the worker, and tailor programs to facilitate the workers safe RTW.

Vocational Assessments

Some injured workers are required to seek alternative job options as a result of a workplace injury. In the event that an injured worker is unable to return to pre-injury duties, AWS will provide assistance with careers counselling and testing, to determine appropriate vocational goals and options outside the original job.

Functional Capacity Evaluations

Conducting AWS Functional Capacity Evaluations on injured workers provides concise, objective and detailed information regarding what the individual is able to do in relation to duties at work. AWS uses a combination of standardised assessment processes with tailored assessing to ensure a comprehensive and cost effective outcome.

Job Seeking Services

Job Seeking is a difficult task for anyone; however the level of difficulty escalates with the inclusion of a workplace injury. AWS Job Seeking Services can assist injured workers to find alternative employment by developing their key job seeking skills. Services include resume building, job search strategies, interview techniques and coping with change strategies. Outplacement with a host employer can also be organised by AWS staff if required.

Workplace Assessment

AWS Occupational Therapists are equipped to evaluate the workplace to ensure the risk of injury or re-injury are minimised. This may include advice regarding modification of the workplace or recommendation of aids and equipment to assist the worker in their safe RTW. Functional education and safe work practices can also be provided at workplace assessments. It also provides the opportunity for the provider to meet the RTW Coordinator and assist with the development of a Suitable Duties Plan and clear RTW goals for the worker.

Return to Work Facilitation

AWS registered health professionals are able to provide face to face facilitation between the worker and key players in the workplace in order to ensure a successful RTW outcome. Often RTW barriers include conflict between stakeholders, and a professional objective facilitator is necessary to ensure a RTW plan is followed effectively.

External Case Management

The coordination of non-medical strategies in consultation with the employer, worker, treating medical practitioner, health professional and insurer is a highly specialised and delicate process. AWS health professionals are trained in Case Management. This service can save companies thousands in rehabilitation and Workers Compensation costs.

Workplace Rehabilitation and Return to Work Coordinators

In accordance with the new legislation within the provisions of the Workers Compensation and Rehabilitation Act QLD 2003, organisations with 30 or more workers must appoint a Workplace Rehabilitation and RTW Coordinator (RRWC). AWS is able to provide a qualified health professional with current RRWC registration for your company. Why not use an AWS professional, who works in the industry on a daily basis and who is ethically and clinically committed to ensuring a safe and speedy RTW for workers.

Why use Active Working Solutions for your Injury Management needs ?

- Professional consultants
- Goal oriented rehabilitation
- Tailored options
- Comcare Accreditation (no. 295197)
- Early Worker Contact (Regulation S108): Early intervention is one of the key principals of successful rehabilitation. An injured worker should be contacted as soon as possible after they sustain an injury, or it is reported, to assess the need for rehabilitation.

Research has shown for each dollar spent on rehabilitation, \$8 is saved from Workers Compensation costs. (ARPPS, 2002)

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For more information or if you would like to refer to Active Working Solutions:

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